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Transition to a Digital Immigration system

Setting up a UKVI account

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The UK Government is developing a digital immigration system which will replace your biometric residence permit (BRP). Starting from 06.08.2024 everyone can and must create a UKVI account to view and share relevant information about their status with third parties, such as their sponsor, employers or landlords.

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Steps to create a UKVI account

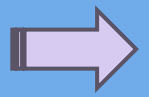
What do I need to do now?

Please take the following steps now:

1. Create a UKVI account to access your eVisa, which will replace your BRP.
2. To create your UKVI account, you will need:

   - Your date of birth
   - Your BRP Number
   - Your passport (if you do not have a BRP)
   - Access to an email address and phone number
   - Access to a smartphone

You should create your UKVI account at: https://www.gov.uk/get-access-evisa.



What you need to do

You will be asked to:

- create a UKVI account
- confirm your identity using the 'UK Immigration ID Check' app

This information will be used to link your eVisa to your UKVI account. You'll get an email when you can access your eVisa in your account.

Before you start

You will need:

- an email address and phone number
- access to a smartphone
- your BRP card (or a valid passport, and either your BRP number or your visa application number)

Start now >

Make sure you have all the documents and information before you start

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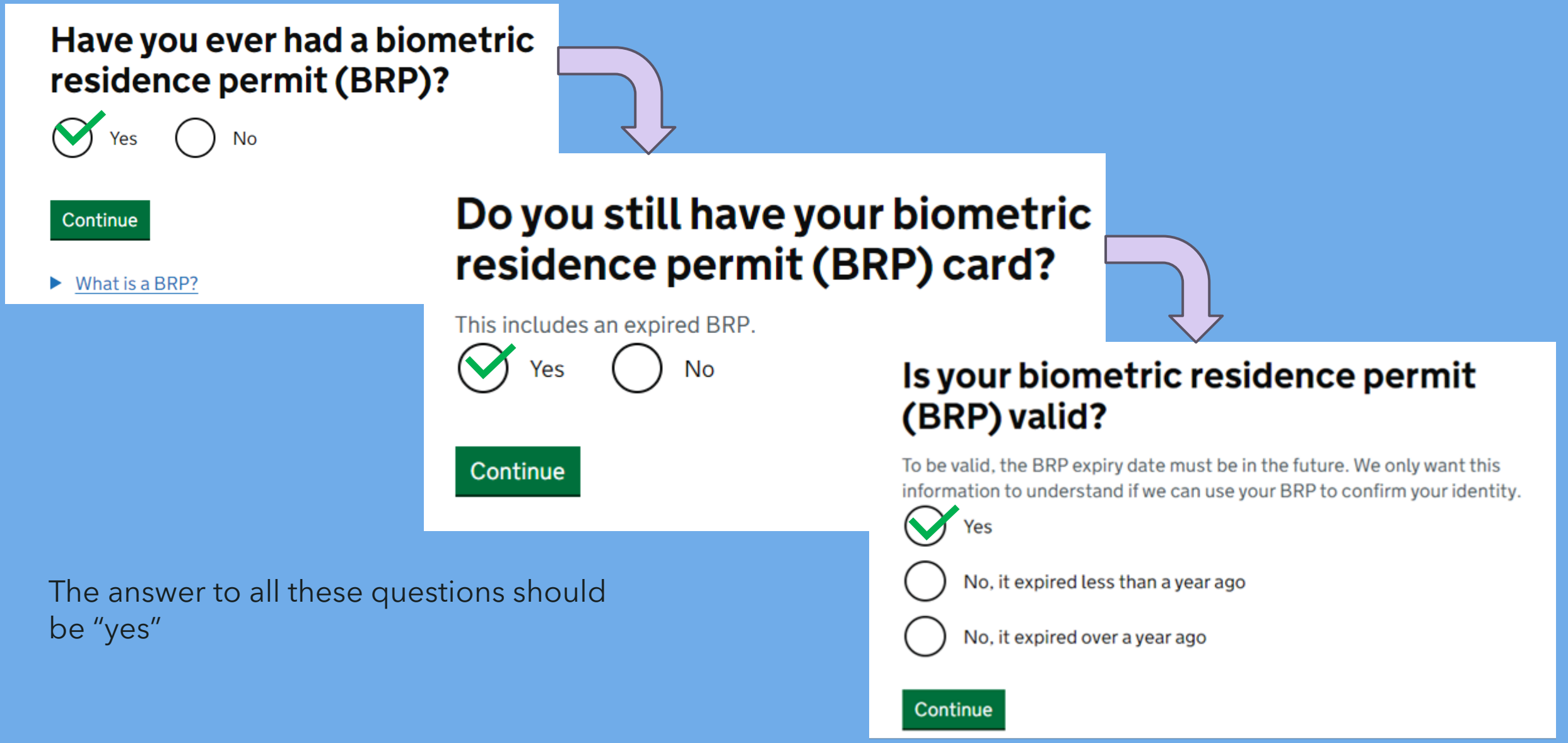

The answer to all these questions should be "yes"

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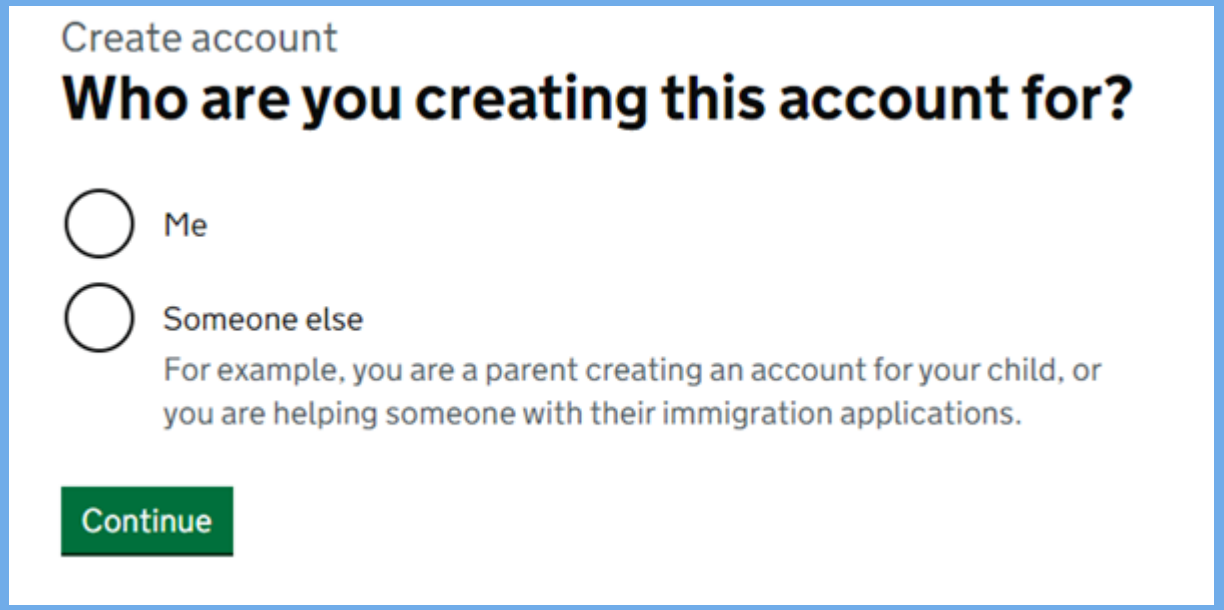

Please choose the relevant answer.

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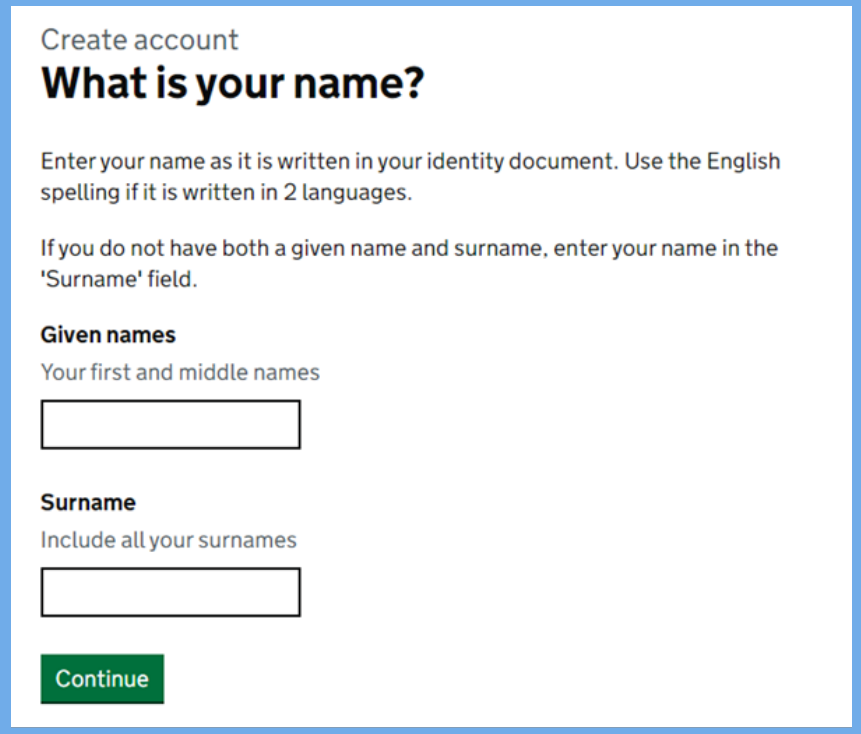

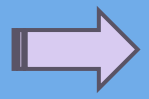

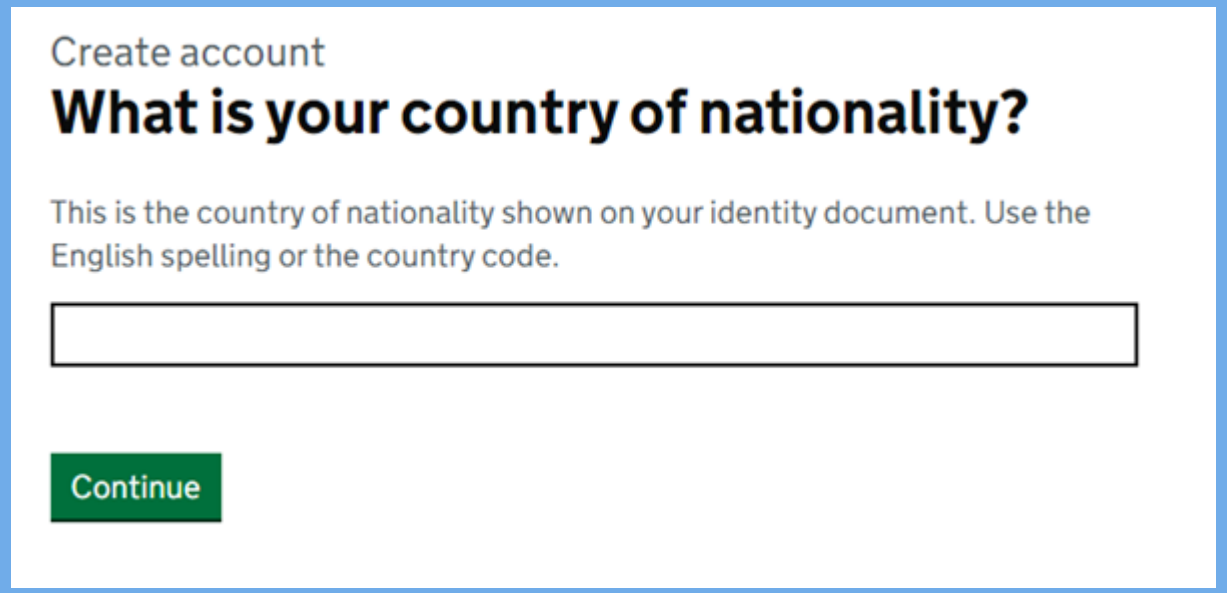

Please make sure the details you enter match the information provided on your passport.

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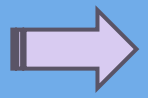
Create account

Which identity document are you using?

Choose the document you will use to prove your identity. You will also use it to sign in to your account.

- [x] Biometric residence permit (BRP)
  Your BRP cannot have expired more than 1 year ago
- [ ] Passport
  Your passport cannot have expired

Continue



Create account

Enter your biometric residence permit details

Your biometric residence permit details will be linked to your account. Whenever you sign in to your account, you will need to use this biometric residence permit number.

Biometric residence permit number

For example, 'RAX203829'

Expiry date

For example, 29 12 2025

Day Month Year

Continue

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Create account

What is your date of birth?

For example, 29 3 1976. When you sign in to your account you will need to enter your date of birth.

Day Month Year

▶ Help with date of birth

Continue

Create account

What email address do you want to use when you sign in to the account?

We will send a security code to this email address to check you can use it. We will send a new security code every time you sign in.

When the account is created, we will email you with instructions on how to sign in and manage the account.

Continue

You need to use the email you have constant access to.

Create account

Check your email

We have sent a 6-digit security code to:

Change

You need to use this code within 10 minutes or it will expire.

If you have not received a security code, make sure the email address is correct and you have checked your spam folder.

Security code

Resend security code

Continue

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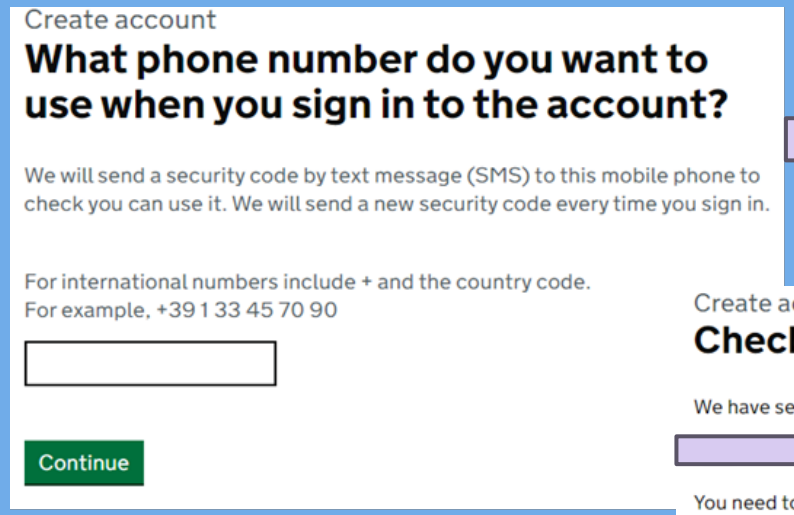

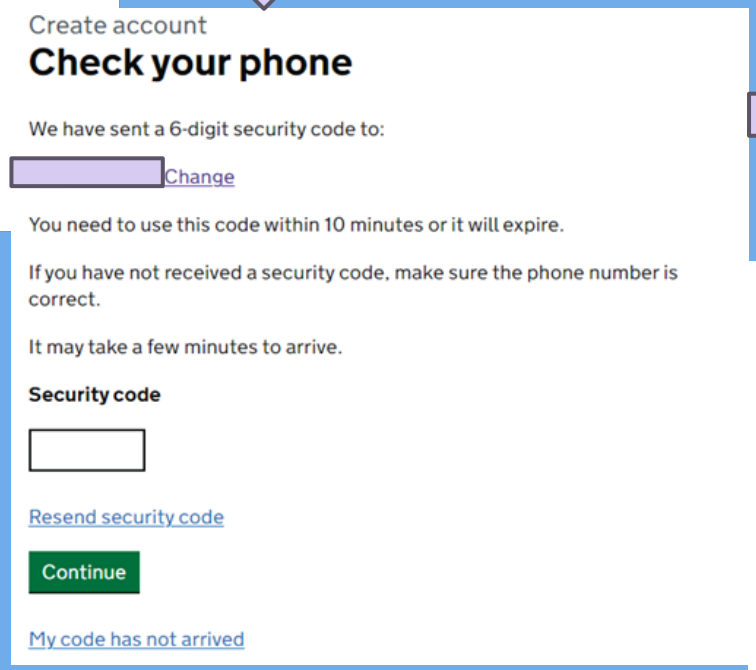

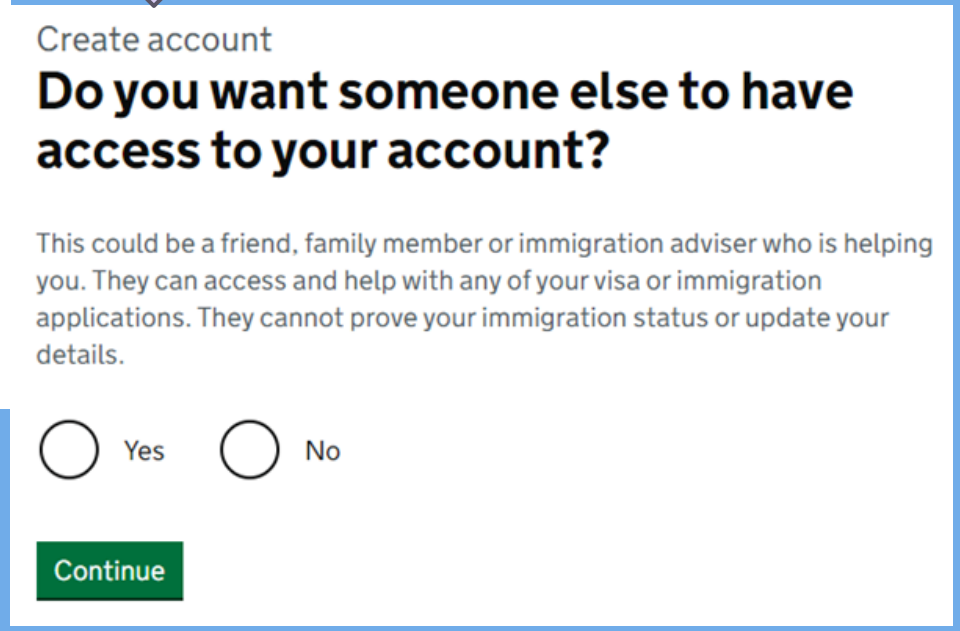

Provide your correct telephone number including the country code.

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Complete the following tasks to link your eVisa to your account.

1. Identity and contact

Confirm your identity

Confirm your BRP number — Cannot start yet

Contact preferences — Cannot start yet

2. Account security

Account security questions — Cannot start yet

3. Submit request

Declaration — Cannot start yet

Submit — Cannot start yet

You will need to complete the sections in order. You won't be able to jump to the next section unless the previous one has been completed.

Confirm your identity

You need to confirm your identity using the 'UK Immigration: ID Check' app.

You can use someone else's phone if you need to. The app can be deleted once your identity has been confirmed.

You will need your identity document.

Continue

I have already tried using the app

Check if your phone is compatible with the app. You can use someone else's phone to use the app.

Check you have the right smartphone

To scan your document, you must use the app on either:

- an iPhone 7, or newer model
- an Android phone that can make contactless payments

▶ Why is this important?

Do you have access to one of these phones?

◯ Yes ◯ No

Continue

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Continue on the app

1. Download the app

On your phone, search for and download the 'UK Immigration: ID Check' app in the Google Play or App Store.

Download on the App Store | GET IT ON Google Play

I cannot download the app

2. Connect the app to your account

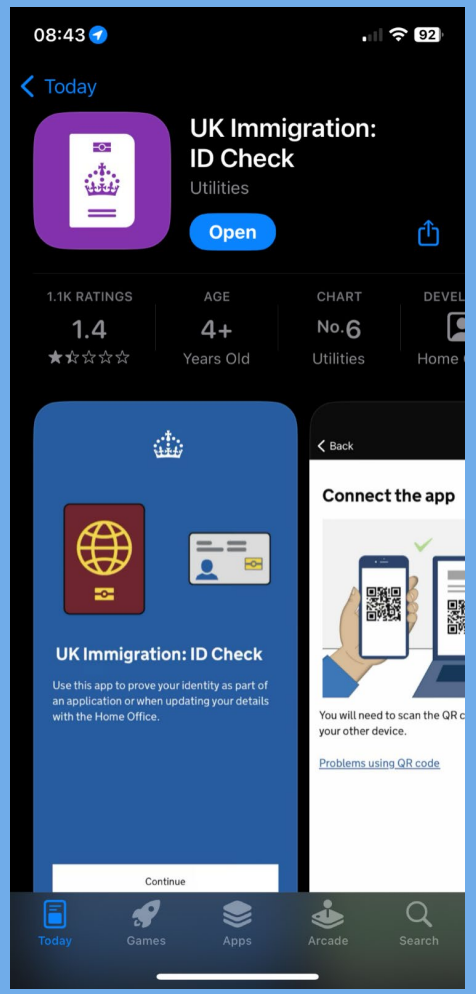
Open the app and select how you want to connect.

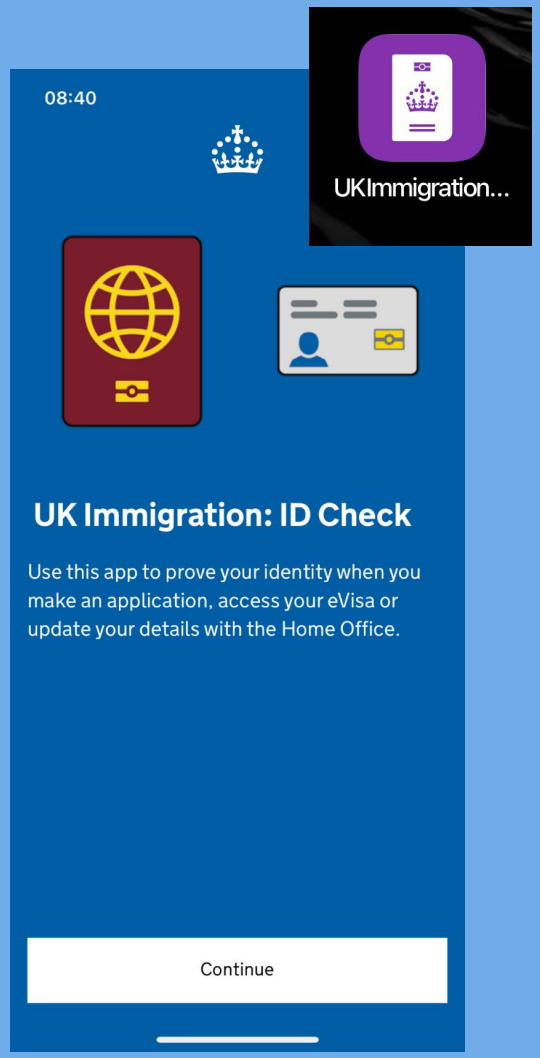
You can either enter the connection code or scan the QR code below.

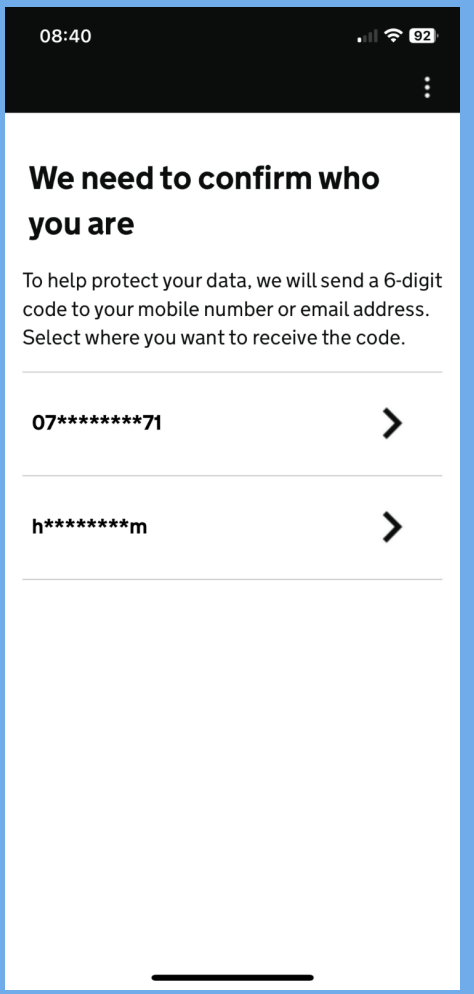
Connection code

Enter the code you are given and press connect.

Connect







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08:41

Start using the app

You're now ready to use the app. You will need your identity document with you.

08:41

Take an image of your document

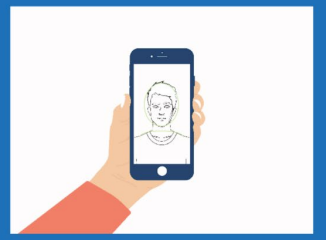
You'll be asked to take an image of the personal details shown on your document.

08:41

Check your document's information

You'll be asked to place the phone on your identity document. This checks the electronic information stored in it, so we know it's genuine.

08:41



Scan your face

You'll be asked to scan your face using the phone. This protects your identity.

Children aged 9 and under will not be asked to scan their face.

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08:41

Take a photo of yourself

You'll be asked to take a photo of yourself on the phone.

This photo will be used on the record that proves your status in the UK.

Start

08:52

Which document will you use?

International passport

Biometric residence permit

What is a biometric residence permit (BRP)?

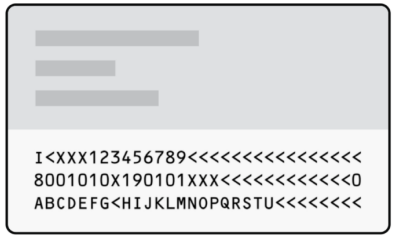
You must use your Biometric residence permit (BRP) unless you have an EU, EEA or Swiss passport.

08:52

Using a biometric residence permit

You must check your card is a biometric residence permit.

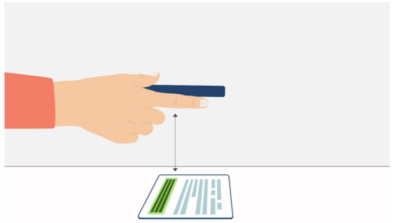
You will need to take an image of the side of your card with the machine-readable zone. The machine-readable zone looks like this.



Continue

08:52

Take an image of your card



Take an image of the side of your card that has a code like this:

I<XXX123456789<<<<<<<<<<<<<<<
8001010X190101XXX<<<<<<<<<<<<0
ABCDEFG<HIJKLMNOPQRSTU<<<<<<<<

Make sure:

- the code is showing
- the card is on a flat surface
- you are in a well-lit room
- there is no glare on the card

Continue

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08:53

Take an image of your card

Image taken

Now take an image of the other side of your card.

OK

Take a t has a code like this:

```
I<XXX123456789<<<<<<<<<<<<<<<
8001010X190101XXX<<<<<<<<<<<0
ABCDEFG<HIJKLMNOPQRSTU<<<<<<<
```

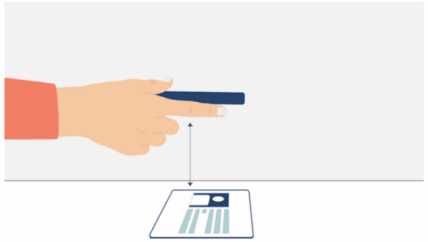
Make sure:
- the code is showing
- the card is on a flat surface
- you are in a well-lit room
- there is no glare on the card

Continue

08:53

Back

Take an image of the other side of your card



Make sure you have turned your card over.

Continue

08:53

Back

Take an image of the other side of your card

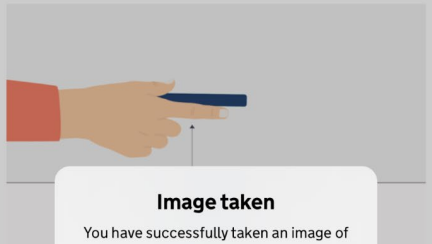


Image taken

You have successfully taken an image of both sides of your card.

OK

Make sure you have turned your card over.

Continue

08:53

Access the chip in your card

This is so we can check the information stored in your card.

Continue

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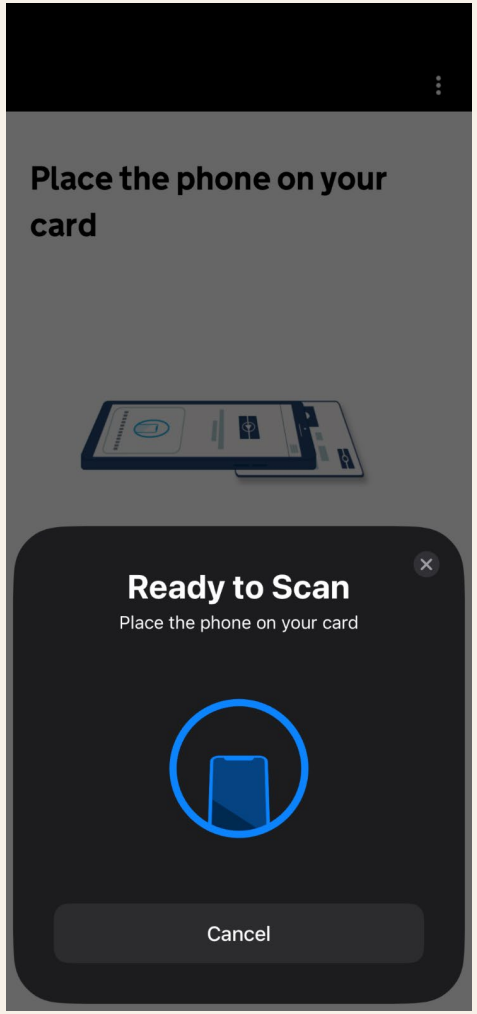

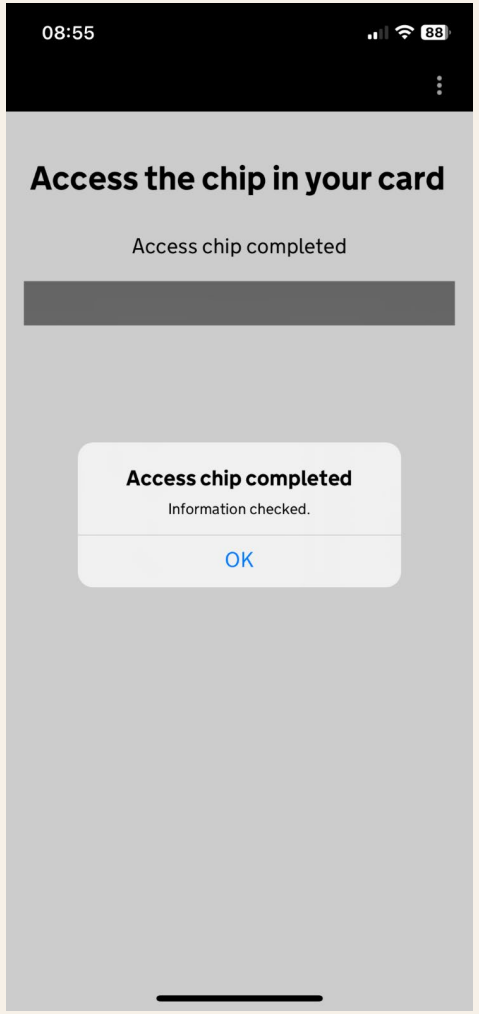

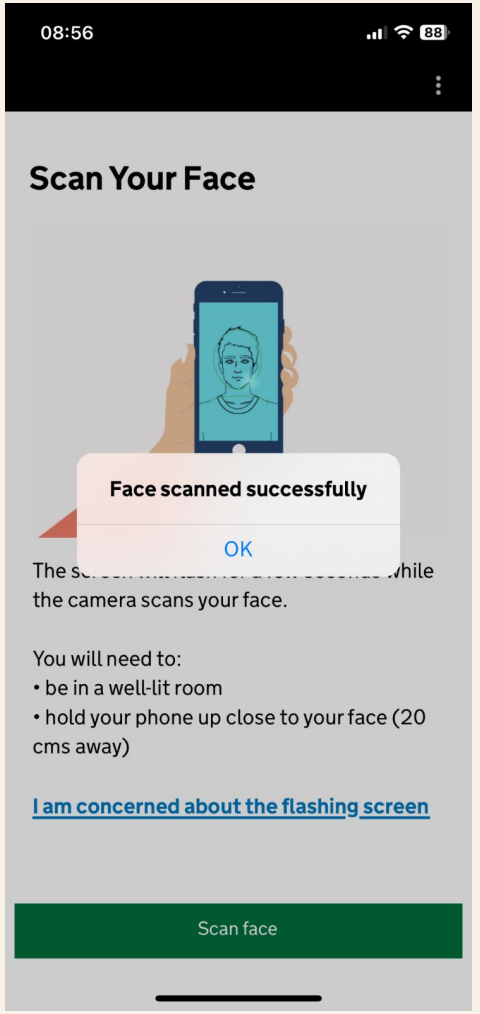

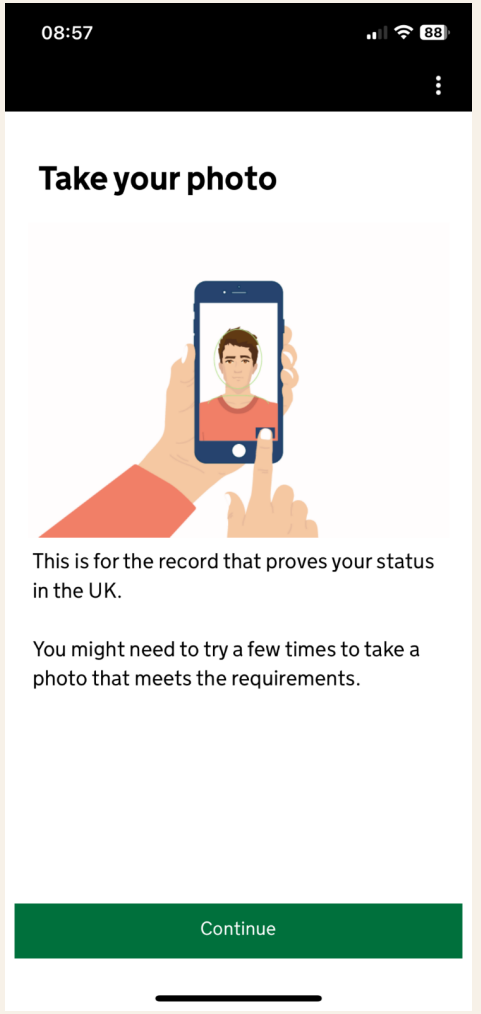

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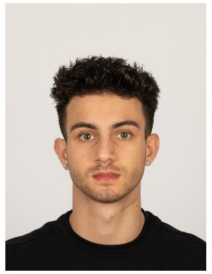
09:01

Back

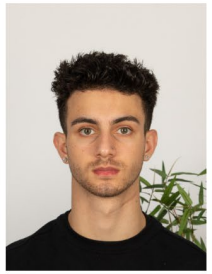
Before you continue

Make sure you have:

- a plain light background, for example, a white wall
- no objects or people behind you



✔ Plain light background



✖ Object in background

Your head and shoulders must be visible.

Next

09:01

Back

Before you continue

You also need:

- even lighting
- no shadows or glare on your face or behind you

✔ Even lighting and no shadow

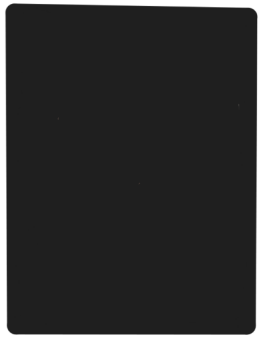
✖ Shadow behind head

More about the photo requirements

Use camera

09:06

Check your photo



Decide if this is the photo you want to use on your record.

Retake photo

Use this photo

09:07

Send your information

This is the information that has been scanned from your document

Document Number	
Country	
Surname	
Given names	
Date of birth (YY-MM-DD)	
Sex	
Nationality	
Date of expiry (YY-MM-DD)	

Submit information

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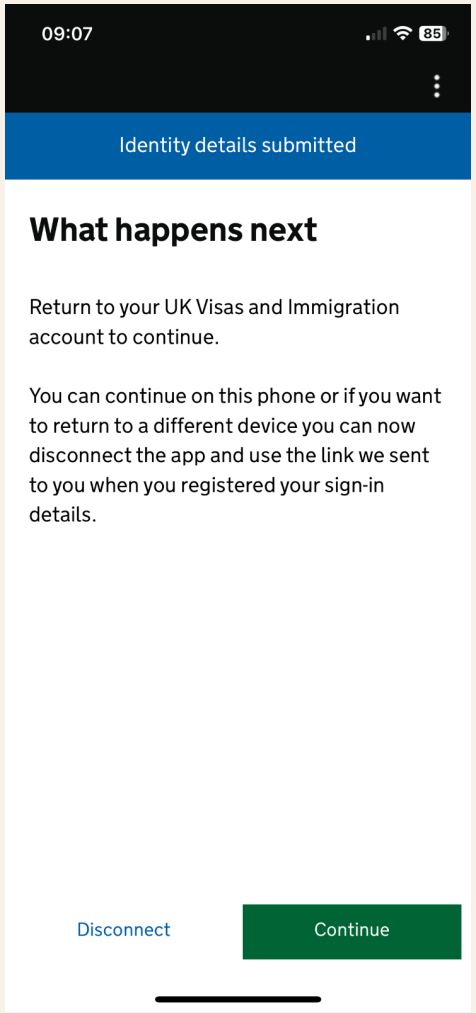

Complete the following tasks to link your eVisa to your account.

1. Identity and contact

Confirm your identity	Completed
Contact preferences	Completed

2. Account security

Account security questions	Completed

3. Submit request

Declaration	Completed
Submit	

Your information has been submitted

Your reference number (UAN) is

What happens next

We will email you using the contact email address you've chosen when your eVisa is ready to view.

We will use the contact details provided if we need you to submit any more information.

Using your eVisa

Once your eVisa is ready to view, you can use our online services to view and prove your immigration status. You will need to sign in using your UKVI account details.

Find out more about your online immigration status (eVisa)

Finish and leave service

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What happens after you have created a UKVI account?

Once you have created your UKVI account, you will need to share your immigration status information with us by generating a share code and emailing it to visadocuments@regents.ac.uk You will also need to update your UKVI account using your current travel document (passport).

❗❗❗ Please note that you still need to carry your BRP with you when travelling outside the UK until it expires.

You will need to update your UKVI account if you've changed:

- mobile phone number
- email address
- name
- identity document, such as your passport or national identity card
- home address
- postal address